

**WASHING
MACHINE
FL 884**

INSTRUCTION BOOKLET

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TECHNICAL SPECIFICATIONS

DIMENSIONS	Height	85 cm (33.5")
	Width	60 cm (23.6")
	Depth	57 cm (22.4")
POWER SUPPLY VOLTAGE		220-240 V/50 Hz
TOTAL POWER ABSORBED		2600 W (13A)
WATER PRESSURE	Minimum (hot)	5 psi (3.5 N/cm ²)
	Minimum (cold)	7 psi (4.8 N/cm ²)
	Maximum	110 psi (76 N/cm ²)
MAXIMUM RECOMMENDED LOAD	Cotton, linen	4.5 kg (10 lb)
	Synthetics, delicate fabrics	2 kg (4.5 lb)
	Wool	1 kg (2.2 lb)
SPIN SPEED	Maximum	800 rpm

IMPORTANT INFORMATION

It is most important that this instruction book should be retained with the appliance for future reference. Should the appliance be sold or transferred to another owner, or should you move house and leave the appliance, always ensure that the book is supplied with the appliance in order that the new owner can get to know the functioning of the appliance and the relevant warnings.

These warnings have been provided in the interest of safety. You MUST read them carefully before installing or using the appliance.

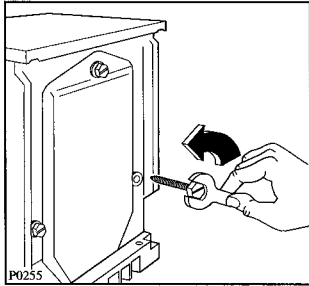
- This appliance is designed to be operated by adults. Children should not be allowed to tamper with the controls or play with the product.
- It is dangerous to alter the specifications or attempt to modify this product in any way.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber or competent person.
- This product should be serviced by an authorised Zanussi Service Centre, and only genuine Zanussi spare parts should be used.
- Care must be taken to ensure that the appliance does not stand on the electrical supply cable.
- Always unplug the appliance and turn off the water after use.
- Do not overload the appliance. See relevant section in instruction book.
- Always look through the glass door to check if water has drained before opening the door. If water is present do not open door before draining the water. If in doubt, refer to your instruction book.
- This appliance is heavy. Care should be taken when moving it.
- All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in instructions.
- The glass door becomes very hot during the washing cycle. Keep children away from the vicinity of the appliance whilst it is in operation.
- Leave the porthole door slightly ajar between washes to preserve the door seal.
- Only wash fabrics which are designed to be machine washed. If in doubt, consult the care label on the clothes.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing. Underwired bras must NOT be machine washed.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Wash small items such as socks, laces, washable belts etc in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.
- Only use the advised quantities of fabric softener. Damage to the fabric can ensue if you over-fill. Refer to the manufacturer's recommendations of quantities.
- As some duvets and eiderdowns should be washed in large commercial machines because of their bulk. Please check with the manufacturer of the item before washing in a domestic machine.
- The users should always check that they have not left their gas lighters (disposable or otherwise) in their clothing.
- Pets and children have been known to climb into washing machines. Please check your drum before use.
- **If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.**
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Zanussi Service Centre. Always insist on genuine Zanussi spare parts.

INSTALLATION

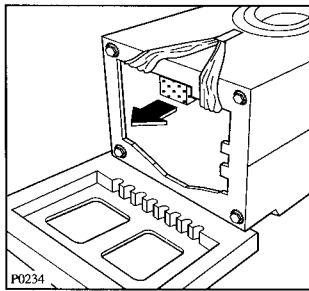
Unpacking

Before starting the machine up, the packing must be removed as follows.

You are advised to keep all the packaging for re-use in case the machine is to be transported again.



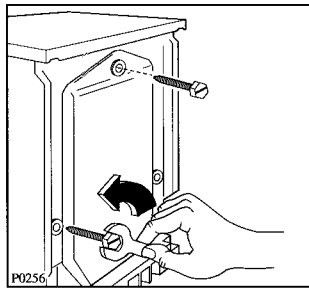
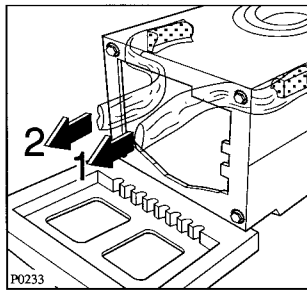
Unscrew and remove the rear right bolt (using a spanner). Lay the machine gently on its back, making sure that the hoses are not squashed.



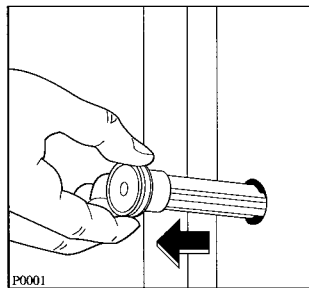
Remove the polystyrene block from the bottom of the machine.

Carefully slide out the right polythene bag (1), removing it toward the centre of the machine.

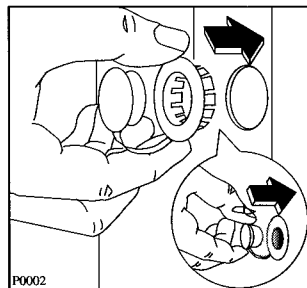
Repeat the operation for the left polythene bag (2), removing it toward the centre of the machine.



Remove the polystyrene base, set the machine upright and unscrew the two remaining rear bolts.



Slide out the 3 plastic spacers and plug the 3 holes with the 3 plastic plugs which you can find at the back of the machine.



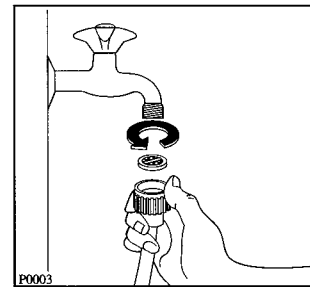
Positioning

Your new Zanussi washing machine has been designed to be permanently plumbed in to your home's water supply and drainage system. However, if this is not possible, it may be connected to suitable existing taps, with the drain hose discharging into a sink.

The appliance has two inlet hoses, hot and cold, with female $\frac{3}{4}$ " BSP thread connectors. If this connection is not compatible with the plumbing of the existing installation, a variety of connectors are available from good hardware stores and plumbers merchants to suit most domestic plumbing. Any alterations to your existing plumbing must be carried out by a competent person, or qualified plumber.

Water inlet

The inlets on the back of the appliance are colour coded, blue for cold and red for hot.



Before connecting the hoses be sure to fit the mesh filters supplied as per diagram.

If only a cold water supply is available, connect the two hoses to a cold water outlet by means of a 'Y' connection piece.

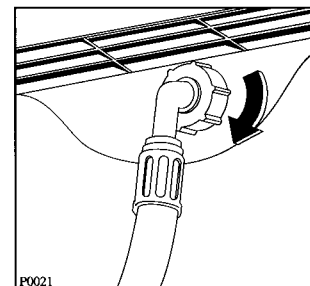
Installation should comply with local water authority and building regulations' requirements.

The appliance must be given a separate cold water supply and not be connected to a mixer tap, a single outlet water heater or a booster pump. A minimum water pressure of 7psi is required for safe operation of the appliance.

If you cannot make the cold water connection direct from the rising mains, you may be able to operate the appliance from your cold water storage system.

There should be a minimum distance of 5.02m (16 $\frac{1}{2}$ ft) between the appliance's inlet and the bottom of the tank.

There will be sufficient pressure for the hot water supply from the hot water cylinder if the height between the appliance's inlet and the bottom of the cold water storage cistern (not between the appliance and hot water cylinder) is at least 2.74m (9ft).



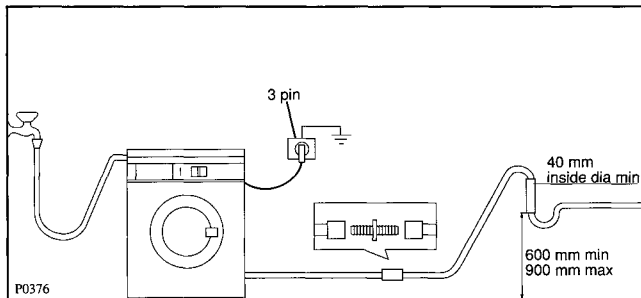
Set the hoses correctly by loosening the ring nuts. After positioning the inlet hoses, be sure to tighten the ring nuts again to prevent leaks.

INSTALLATION

Water drainage

If you intend the drain hose from the machine to empty into a sink, make sure that the sink is empty and that the plug hole is not blocked.

If the machine is permanently plumbed in, hook the end of the hose into a standpipe installed for the purpose. The standpipe must have an internal diameter of at least 40 mm (1 1/2") in order that there is an air gap between the drain hose and the standpipe. Make sure, that it is designed in such a way, that the end of the drain hose cannot be covered with water.

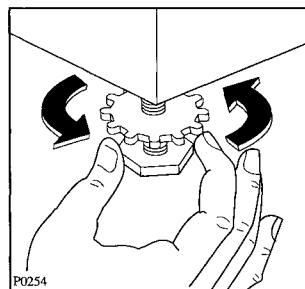


Important

Before connecting up the machine to new pipework or to pipework that has not been used for some time, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.

Whether discharging into a sink or a standpipe check that the end of the drain hose is neither too high nor too low. The top of the curve in the hose's end should be no more than 90cm (35.4"), and no less than 60cm (23.6") above floor level.

Levelling



Level the washing machine by loosening or tightening the feet. Accurate levelling prevents vibration, noise and displacement of the machine during operation. After levelling the machine, secure the feet by tightening the ring nuts.

Some vibration is inevitable, especially if mounted on a wooden floor.

Sprung wooden floors are particularly susceptible to vibration. For advice, consult a builder. If possible, always place the machine on a solid floor.

Special conditions

If the floor is carpeted with a deep-pile carpet or covered with crumbly or soft material, insert a rigid support base under the feet to prevent noise, vibration or displacement. The base should protrude a few centimetres beyond the edges of the machine.

Warning

The machine should NOT be placed on deep pile carpeting.

Note

Please ensure that when the appliance is installed it is easily accessible for the engineer in the event of a breakdown.

All plumbing and electrical work required to install this appliance must be carried out by competent persons or qualified plumbers or electricians.

Electrical connections

WARNING: THIS APPLIANCE MUST BE EARTHED.

The manufacturer declines any liability should this safety measure not be observed.

If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted.

Remove the fuse from the cut off plug.

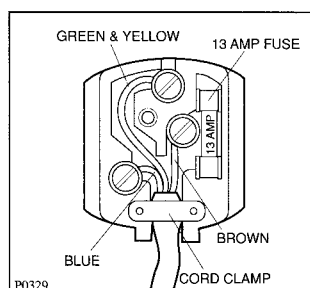
The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 Amp socket in another part of your home.

IMPORTANT

The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow	- Earth
Blue	- Neutral
Brown	- Live

If you fit your own plug, the colours of the wires in the mains lead of your appliance may not correspond with the markings identifying the terminals in your plug, proceed as follows:



Connect the green and yellow (earth) wire to the terminal in the plug which is marked with the letter «E» or the earth symbol \equiv or coloured green and yellow.

Connect the blue (neutral) wire to the terminal in the plug which is marked with the letter «N» or coloured black.

Connect the brown (live) wire to the terminal in the plug which is marked with the letter «L» or coloured red.

The plug moulded on to the lead incorporates a fuse. For replacement, use a 13 Amp BS1362 fuse. Only ASTA or BSI approved fuses should be used.

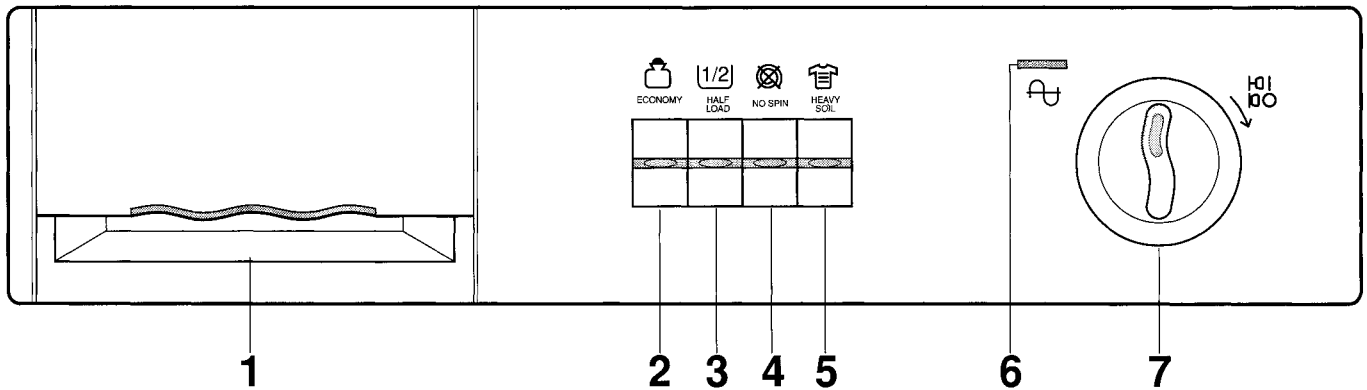
The plug must not be used if the fuse cover/carrier is lost. The cover/carrier is indicated by the coloured insert at the base of the plug.

A replacement cover/carrier must be obtained from your local Zanussi Service Force Centre whose address is listed in the Customer Care Booklet which accompanies your instruction manual.

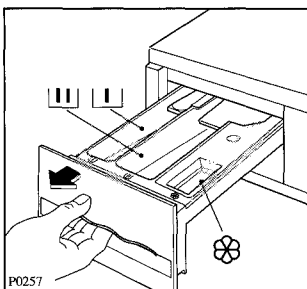
This appliance complies with E.E.C. directive No. 87/308 of 2.6.87 relative to radio interference suppression.

GETTING TO KNOW YOUR MACHINE

Control panel



1 Detergent dispenser drawer



Symbols

- Prewash
- Wash
- Fabric softener

2 Economy button

By depressing this button prior to selecting wash programmes A and B you will obtain a reduction of the wash temperature from 95°C to 60°C. The duration of the programme will not alter. This will ensure a substantial saving in electricity consumption. It is advisable to use the Economy button when washing fabrics which are lightly soiled.

3 Half Load button

Select this button to reduce water consumption on the rinse cycle when washing a smaller load of cottons or linens. (Maximum load size = 2.25 kg).

4 No spin button

Depress this button when you wash cotton or linen clothes that are particularly delicate in order to exclude all the spin phases.

5 Heavy soil button

By pressing the heavy soil button, the machine will take in cold water only on programmes with a water temperature of 60°C and 95°C (programmes A-B-C). These would normally be hot and cold, or hot fill only. The water is then gradually heated to the required temperature.

The effect is to improve the overall wash performance, particularly on biological stains such as egg, blood and grass stains, and heavily soiled fabrics, since the longer «cool-soak» phase as the water heats up provides the right conditions for the powder and the water temperature to interact, and achieve the best possible results.

6 Operating pilot light

This light will illuminate when the machine starts working.

7 Programme selector knob

To select the required programme turn the knob clockwise until the programme letter coincides with the marker.

To start the programme, pull the dial outwards, to switch off the machine, push the dial inwards.

Washing hints

Do **NOT** overload the machine. Weigh the laundry the first few times you use the appliance.

The average weights of the most common items are listed below as a guide:

1000g = 1 kg



















Sheet	700-1000 g
Pillow case	100-200 g
Tablecloth	400-500 g
Serviette	50-100 g
Tea towel	70-120 g
Linen hand towel	100-150 g
Towelling hand towel	150-250 g
Towelling bath towel	700-1000 g
Bath robe	1000-1500 g
Man's shirt	200-300 g
Apron	150-200 g

- Some stains such as fruit, wine, grass, rust etc. are difficult to remove and should be treated before washing with specific products, which can be found in most household shops. In some cases it may help to soak the stain before washing with a special pre-soak product or biological detergent.
 - Only wool marked "Pure New Wool - washable, preshrunk" can be washed in the machine using the wool programme; other types of wool should be washed by hand or dry cleaned.
 - Once you have finished using the machine, you are advised to unplug it and turn off the water tap.
-
- Load the laundry loosely alternating large items with small ones.
 - Sort the laundry according to the type of fabric, colour-fastness and how dirty it is.
 - Avoid washing unhemmed or torn items as they may unravel.
 - Before washing, empty all pockets of small objects which may have been left inside (coins, keys, screws etc), as these could damage the drain pump.
 - When washing curtains, remove the hooks.
 - Close poppers and zips and fasten loose buttons.
 - It is essential to wash new coloured items separately when washing for the first time.
 - When washing fabrics requiring different wash temperatures together, always select the lowest temperature.
 - White items should not be washed with coloured items.
 - Very small items (handkerchiefs, ribbons, socks etc) should be washed in a washing bag or a pillow case.
 - Use a good quality detergent suitable for automatic washing machines.
 - Use the correct quantities of detergent.
 - For wool, use gentle detergent only in small quantities.
 - Bleach is very corrosive; it should be used with care and kept out of reach of children.

Wash care symbols

The familiar wash code symbols which are found on the care labels in most clothes are disappearing and a new set is introduced. The change is due to changes in


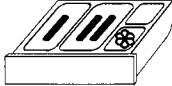


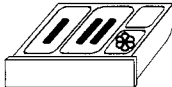


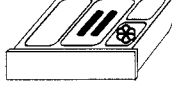

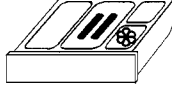
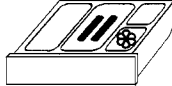





fabrics and detergents and because people are tending to use fewer programmes and mix fabrics in one load. The change brings the codes into line with the labelling used in the rest of Europe.

Old Symbol	New Symbol	Wash Action	Fabric
		Normal (Maximum)	White Cotton or Linen without Special Finishes
		Normal (Maximum)	Cotton, Linen or Viscose without Special Finishes Colourfast at 60°C.
	No longer used. White Nylon, Polyester/Cotton mixtures now included in		
		Reduced (Medium)	Nylon, Polyester/Cotton, Viscose with Special Finishes: Cotton/Acrylic Mix.
		Normal (Maximum)	Cotton, Linen or Viscose Colourfast at 40°C but not 60°C.
		Reduced (Medium)	Acrylics, Acetate, Triacetate, Wool mixes, Polyester/wool blends.
		Much Reduced (Minimum)	Wool, wool mixes. Silks.
	No longer used. Silk now included in		
	printed acetate included in		
	No longer used.		

The new wash symbols appear on the side of Washing Powder packets.

Programmes for cotton and linen

Recommended load: max. 4.5 kg (10 lb)

	PROGRAMMES	DEGREE OF SOIL	COMPARTMENTS TO USE (☼ if required)	PROGRAMME DIAL POSITION	DESCRIPTION
	BOILWASH WITH PREWASH	Heavy		A	Prewash at 40°C Wash at 95°C Rinses Spin
 	BOILWASH ECONOMY WITH PREWASH	Normal		A + 	Prewash at 40°C Wash at 60°C Rinses Spin
	BOILWASH	Normal		B	Wash at 95°C Rinses Spin
 	BOILWASH ECONOMY	Light		B + 	Wash at 60°C Rinses Spin
	FAST COLOURED	Normal		C	Wash at 60°C Rinses Spin
	NON-FAST COLOURED	Normal		D	Wash at 40°C Rinses Spin
	SPIN			F	Spin at 800 rpm

Water filling


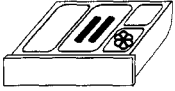

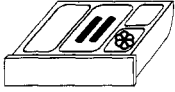

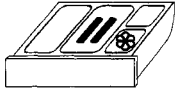



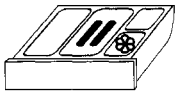
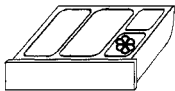
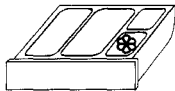

30°/40°/50° programmes - cold water filling

60°C programmes - hot and cold filling

95° programmes - hot water filling only

Programmes for synthetics, delicates and wool

Recommended load: max. 2 kg (4.5 lb); wool max. 1 kg (2.2 lb)

PROGRAMMES	DEGREE OF SOIL	COMPARTMENTS TO USE (☼ if required)	PROGRAMME DIAL POSITION	DESCRIPTION
 MIXED FABRICS	Normal		G	Wash at 50°C Rinses Stop with water left in drum.
 MIXED FABRICS	Normal		H	Wash at 40°C Rinses Stop with water left in drum.
 SYNTHETICS DELICATES	Normal		H	Wash at 40°C Rinses Stop with water left in drum.
 WOOL 	Normal		J	Wash at 40°C Rinses Stop with water left in drum.
30 WORN ONCE	Light		K	Wash at 30°C Rinses Stop with water left in drum.
HAND RINSES			L	Rinses, with fabric softener, if required. Stop with water left in drum.
FRESHEN UP			M	Rinse, with fabric softener, if required. Stop with water left in drum.
 DRAIN			N	Draining of water

Important! At the end of the last rinse, the washing machine stops without draining the water so that the garments do not crease. To drain the water, select programme **F** (short spin) or **N** (draining).

Use of detergent and additives

Choosing The Right Detergent

Always use a low lather powder, such as Ariel Automatic. This is important as too much lather prevents the articles from being properly cleansed and may damage the machine.

Use Of Detergent

The detergent should be placed in the appropriate compartments in the detergent dispenser drawer before starting the programme.

«Concentrated» Powder Detergents

The concentrated powder should be placed in the middle compartment of the drawer. The unique recirculating system ensures that the powder is dissolved.

Liquid Detergents

A liquid detergent can be used in the middle compartment of the dispenser drawer. Start the machine immediately upon placing the liquid in the dispenser drawer.

Note

Once the dispenser has been filled, close it by pushing it in gently. This is particularly important if you are using fabric conditioner because if the drawer is slammed it will cause the conditioner to enter the machine prematurely.

Specialist Detergents


Specialist detergents are now available when washing coloured and woollen garments. These detergents do not contain bleach and should not be used for white cotton. Follow the instructions for concentrated powder.

Note

When using concentrated or liquid detergents and a pre-wash programme, remember that detergent will have to be placed into the machine for the main wash, after the pre-wash has finished.

Use Of Liquid Additives

Any liquid additives for softening or dressing the laundry must be poured into the appropriate compartment of the detergent dispenser drawer before starting the programme.

The compartment with the symbol  is for softeners and dressing agents; never exceed the MAX level.

When using super concentrated fabric conditioners such as Lenor Ultra, please follow the manufacturer's instructions carefully.

Washing Net Curtains

To avoid an excessive and damaging amount of lather, it is advisable to wash large curtains singularly and take extra care when measuring the detergent.

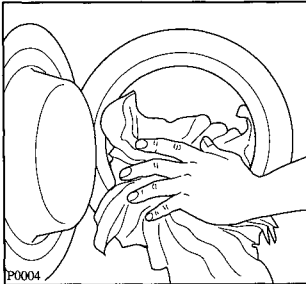
Should an excess of lather accidentally occur, switch off the machine, advance the programme to a short spin sequence which is preceded by a drain cycle, to remove the lather and then start the wash again.

USING YOUR MACHINE

WASHING 4 KG OF WHITE COTTON AT 95°C

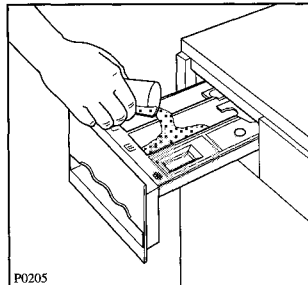
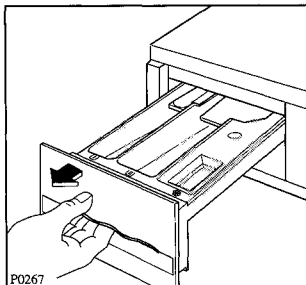
Suppose you have 4 kg of normally dirty laundry to wash. It is white cotton and is suitable for high temperature washing.

1 Load the laundry



Open the door by pulling the catch outward.
Load the items one at a time and close the door.

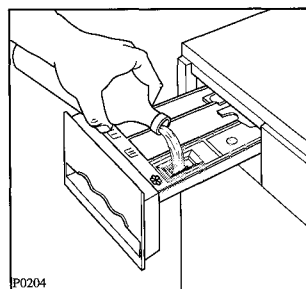
2 Measure out the detergent




Pull out the detergent dispenser drawer from the control panel. Measure out the amount of detergent required and pour into the main wash compartment.

If you wish to carry out a prewash, pour the amount of detergent required into the "prewash" compartment.

3 Add the fabric softener if required



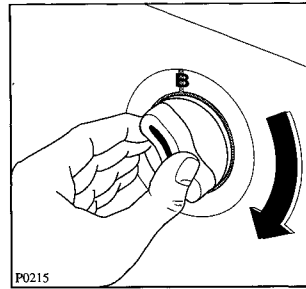
Pour the fabric softener, if required, into the compartment marked .

Do not exceed the MAX level and then close the drawer gently.

4 Depress the option button(s) required

Depress ECONOMY, NO SPIN or HEAVY SOIL button depending on the selected programme, if required.

5 Select the required wash programme

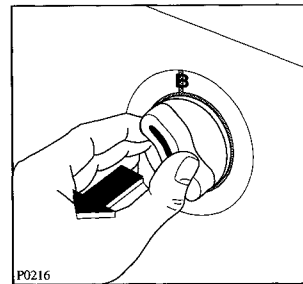


Turn the programme selector dial **clockwise** to the required programme.

6 Start the machine

Before starting up the machine check that:

- the appliance is plugged in
- the water supply taps are turned on
- the drain hose is correctly and securely positioned
- the door and the detergent dispenser drawer are closed.



Pull the programme selector dial outwards.

The operating pilot light will illuminate and the machine will start operating.

7 At the end of the programme

The machine stops automatically and the operating pilot light goes out.

The door is controlled by a safety device which releases 2 minutes after the end of the programme providing there is no water in the drum. If after 2 mins the door does not open it is advised to select a drain programme to ensure the drum is empty.

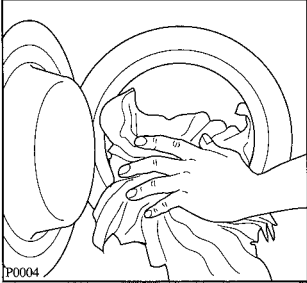
Switch the machine off by depressing the programme selector dial.

When the programme has finished you are advised to unplug the appliance and turn off the water taps.

WASHING 2 KG OF SYNTHETIC FABRICS AT 40°C

Suppose you have 2 kg of synthetic fabric laundry to wash. They are rather delicate fabrics and should not be washed at a high temperature.

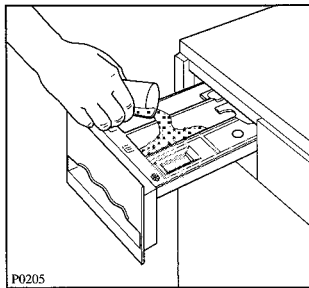
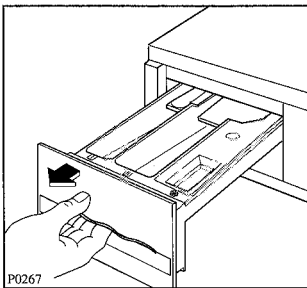
1 Load the laundry



Open the door by pulling the catch outward.

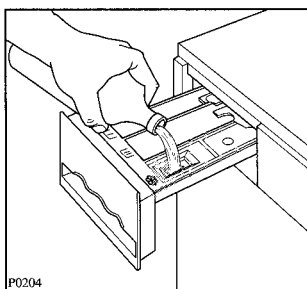
Load the items one at a time and close the door.


2 Measure out the detergent



Pull out the detergent dispenser drawer from the control panel. Measure out the amount of detergent required and pour into the main wash compartment.

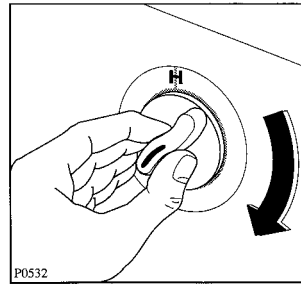
3 Add the fabric softener if required



Pour the fabric softener, if required, into the compartment marked .

Do not exceed the MAX level and then close the drawer gently.

4 Select the required wash programme

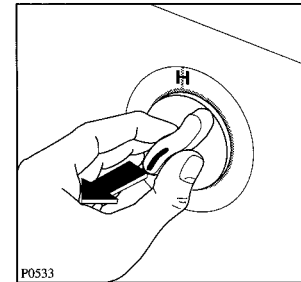


Turn the programme selector dial **clockwise** to the required programme.

5 Start the machine

Before starting up the machine check that:

- the appliance is plugged in
- the water supply taps are turned on
- the drain hose is correctly and securely positioned
- the door and the detergent dispenser drawer are closed.



Pull the programme selector dial outward.

The operating pilot light will illuminate and the machine will start operating.

6 At the end of the programme

After the last rinse, the machine stops with the water left in the wash tub, to prevent the fabric from creasing. Select programme **N** or **F** to drain the water, the operating pilot light goes out at the end of the programme.

The door is controlled by a safety device which releases 2 minutes after the end of the programme providing there is no water in the drum. If after 2 mins the door does not open it is advised to select a drain programme to ensure the drum is empty.

Switch the machine off by depressing the programme selector dial.

When the programme has finished you are advised to unplug the appliance and turn off the water taps.

MAINTENANCE AND CLEANING

Before any maintenance or cleaning is carried out you must **DISCONNECT** the appliance from the electricity supply.

Descaling

The water we normally use contains lime. It is a good idea to periodically use a water softening powder in the machine. Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions. This will help to prevent the formation of lime deposits.

After each wash

Leave the door open for a while. This helps to prevent mould and stagnant smells forming inside the appliance. Keeping the door open after a wash will also help to preserve the door seal.

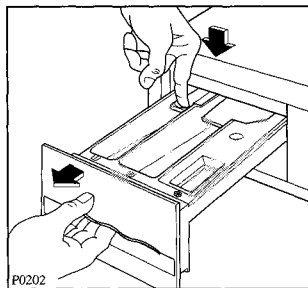
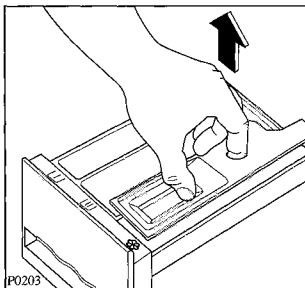
External cleaning

Clean the exterior cabinet of the appliance with soap and water only, and then dry thoroughly.

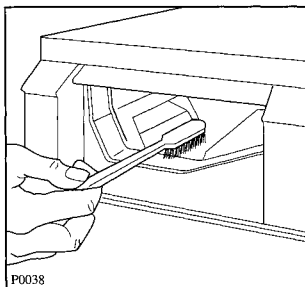
Cleaning the dispenser drawer

From time to time the washing powder and additive dispenser drawer should be cleaned.

Pull the drawer to remove and flush it out under a tap, to remove any traces of accumulated powder.



Cleaning the drawer recess



Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower part of the recess.

Replace the drawer and run the rinse programme for a few minutes without any clothes in the drum.

The dangers of freezing

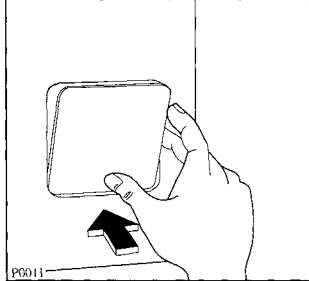
If the machine is exposed to temperatures below 0°C, certain precautions should be taken.

- Turn off the water taps.
- Select a wash programme and run for a few seconds.
- Unscrew the inlet hoses.
- Unhook the drain hose from the rear support and position the end in a bowl. Run the draining programme for a few seconds.
- When you intend to start the machine up again, make sure that the room temperature is above 0°C.

Cleaning the filter

The water drain filter

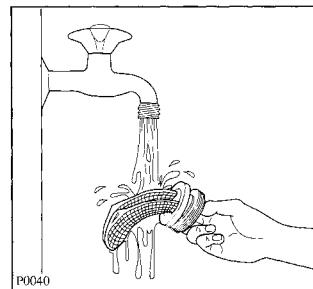
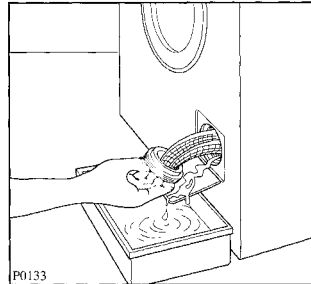
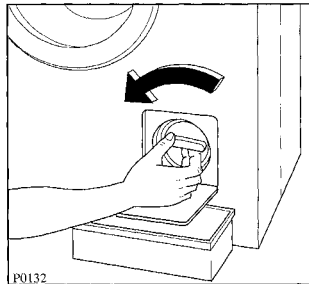
A clean filter is important for the correct functioning of the machine, and should therefore be cleaned after every wash.



Open the filter door and place a container underneath to catch any spillage. If the filter is blocked and the machine is unable to drain you will need to drain the water manually from the machine at this stage. To do this,

unhook the drain hose from the standpipe or sink and hold the end of the hose over a bowl on the floor. The water should drain by gravity into the bowl. When the bowl is full, hook the hose back up and empty the bowl. Repeat the procedure until water stops flowing out.

Unscrew and remove the filter.



Clean carefully under a fast running tap.

Warning

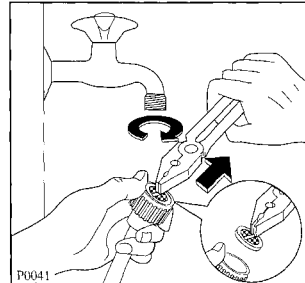
When the appliance is in use and depending on the programme selected there can be hot water in the filter. Never remove the filter during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the filter, ensure it is securely retightened so as to stop leaks and young children being able to remove it.

The water inlet filters

If your water is very hard or contains traces of lime deposit, the water inlet filters may become clogged.

It is therefore a good idea to clean them from time to time.

Turn off the water taps. Unscrew the water inlet hoses.



Remove and clean the filters using a hard bristle brush. Replace the filters and tighten up the inlet hoses.

SERVICING

Before contacting your local Zanussi Service Centre, please make the following checks:

The machine does not start up

- The programme selector dial has not been pulled out
- The door is not closed properly
- No water is entering the machine (see: the machine does not fill)

The machine does not fill

- The water taps are not turned on
- The water supply has been disconnected.
- The inlet hoses are kinked
- The water pressure is too low
- The water inlet filters are clogged

The machine empties as it fills

- The end of the drain hose is too low
- The end of the drain hose is submerged in water
- Drain pipe has no vent-hole

The machine does not drain or spin

- You have selected a gentle wash cycle
- The drain filter is clogged
- The drain hose is kinked
- The drainage system pipes are blocked
- The drain hose extension is incorrect

The machine leaks or overflows

- Too much detergent
- Unsuitable detergent
- The inlet hose is loose
- The detergent dispenser drawer or recess is clogged
- The end of the drain hose is not securely positioned

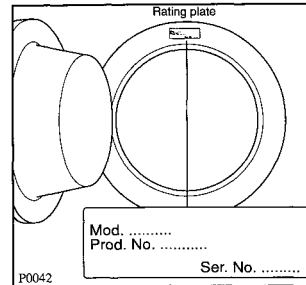
The machine vibrates or is noisy

- The internal packing has not been removed
- The machine is not level
- The machine is in contact with the wall or furniture
- The washing load is badly distributed
- The machine is overloaded

The door does not open

- The safety device has locked it
- Water in the wash tub

If, after the above checks, there is still a fault, call your local Zanussi Service Centre, whose address can be found in the accompanying Customer Care Booklet, and can also be found in your local telephone directory under «Z». Please make sure you give the model and serial number of the appliance.



This information can be found on the rating plate (see picture) or on the guarantee certificate.

Original spare parts can be purchased from Zanussi Service Centres.

In-guarantee customers should ensure that the above checks have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.

Please note that proof of purchase is required for any in-guarantee service calls.

Service details - adhesive label

When you return your guarantee card to Zanussi Ltd., you will receive a "Appliance Guarantee And Maintenance Record" together with an adhesive label containing the telephone number of your local Zanussi Service Centre. The label can be adhered to the machine or adjacent furniture.

PEACE OF MIND FOR TWELVE MONTHS

Zanussi standard guarantee conditions

This guarantee is in addition to your statutory and other legal rights which will not be excluded or in any way diminished by the return of this guarantee card.

We, Zanussi Ltd., undertake that if, within twelve months of the date of the purchase, this ZANUSSI appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option, repair or replace the same **FREE OF ANY CHARGE** for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.

All service work under this guarantee must be undertaken by a Zanussi Service Force Centre.

Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

Any appliance or defective part replaced shall become our property.

Exclusions

This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right machines improperly installed or calls to machines outside the UK and the Republic of Ireland.
- Appliances found to be in use within a commercial or similar environment, plus those which are subject to rental agreements.
- Products of Zanussi manufacture which are **NOT** marketed by Zanussi Ltd.
- EEC Countries - The standard guarantee is applicable but subject to the owner's responsibility and cost to ensure the appliance meets the standards set by the country to which the product is taken. The Zanussi company in the country concerned will be pleased to advise further. Sight of your purchase receipt will be required by them.

